

Schedule - Workshop A

ROOM: R17+R18

13.00-13.15

Introduction of the workshop and speakers. *Chair Karolin Bergenstråhle.*

13.15-13.45

The quality management system of the organization is never better than the operation mode of its management. *Lennart Gidlöf, Senior Consultant, Sustema, Sweden.*

13.45-14.15

Biobank customer's feedback and needs. Fit for purpose of biological material. *Liv Paltiel, Quality Manager at Department for Biobanks at FHI Folkehelseinstituttet, Norway.*

14.15-14.30

One way towards implementation. *Karina Lövstedt, Quality Manager at Biobank West, Sweden and Chair of Biobank Swedens Network for Implementation of ISO20387.*

14.30-14.45

Summary and introduction to the workshop format. *Karolin Bergenstråhle.*

14.45-15.15

Coffee break, in the Conference Lobby, second floor.

15.15-16.30

Workshop- participants are divided into groups to discuss topics of quality management and possible collaboration in the Nordic countries.

16.30-17.00

Conclusions from discussions in workshop.

17.00

End of workshop.